

	Document Name:		Doc No: INS-23-007
	Quality Policy		Replaces dates: New
	Established by: HSEQ & S Manager	Approved by: CEO	Page 1 of 2

1. Purpose

Norex is a company with a desire to work with continuous improvement. The business is based on increased material reuse and reduced resource consumption. It is part of the core business to find solutions to make the best use of the world's steel – both by reusing steel and by optimizing scrap-related processes at the steel companies.

We constantly strive to improve our processes to meet both internal and external requirements. We will deliver the high quality that our customers expect. The steel mill services are continuously developed and optimized to increase customers' quality, efficiency and efficiency.

1.1. Extent

This policy applies to all companies and entities of the Norex Group.

- We strive to have committed employees who take responsibility for quality and are involved in the improvement work in all processes.
- We are all involved and work together towards set targets.
- We will actively work to evaluate and develop the business, the business system and the services provided.
- We will develop both internal and external cooperation.
- Customers must be treated in a professional manner. Customers should feel that we have a great commitment and that we care. It is also important to build trust and take responsibility.
- There must be high quality in deliveries and completed assignments at the customer's premises.
- We ensure that our employees are competent and have the right training and resources to perform their tasks in an efficient and quality-conscious manner.
- We will ensure that our suppliers meet our quality requirements and that they are committed to delivering products and services of the highest quality.

1.2. Responsibility

The CEO has the overall responsibility for ensuring that the policy is communicated and complied with. The policy must be well known to all employees and also be available externally.

All employees have a responsibility to work in line with this policy and to support the business in its quality work.

2. Definition

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3. Activities

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4. Attachments

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5. Related documents

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6. Change history

Revisions number:	Date:	Description of amendment:
1	2023-11-13	NEW